

**FINANCE**



**TOYOTA**

**TOYOTA FINANCE ONLINE  
USER GUIDE**



*Oh what a feeling!*

# Introducing Toyota Finance Online, the easy way to manage your account

Toyota Finance Online is the easy way to manage your account online. You can change your correspondence preferences at any time, update your details, access your balance, view your transactions and more. It's just part of our commitment to making life easier for our customers.

## ON YOUR DESKTOP

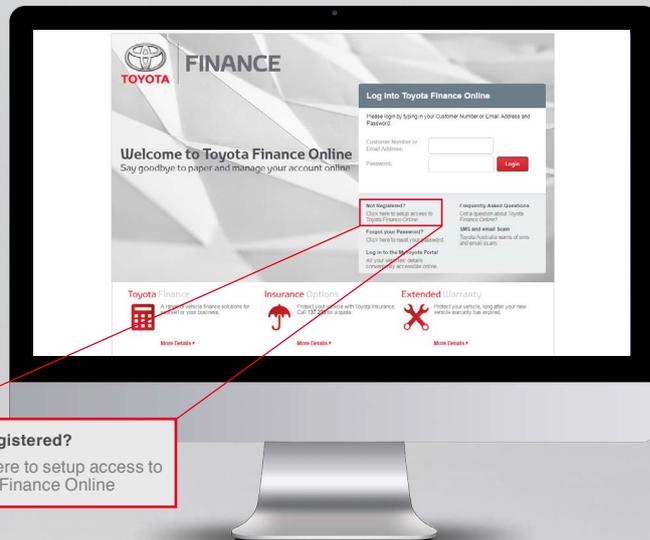
### 1. Registering

Navigate to the TF Online web page by clicking on the following link:

[toyotafinanceonline.com.au](http://toyotafinanceonline.com.au)

### 2.

You will be taken to the user sign in page. Click on the link to the right of the page "Not Registered?"



### 3.

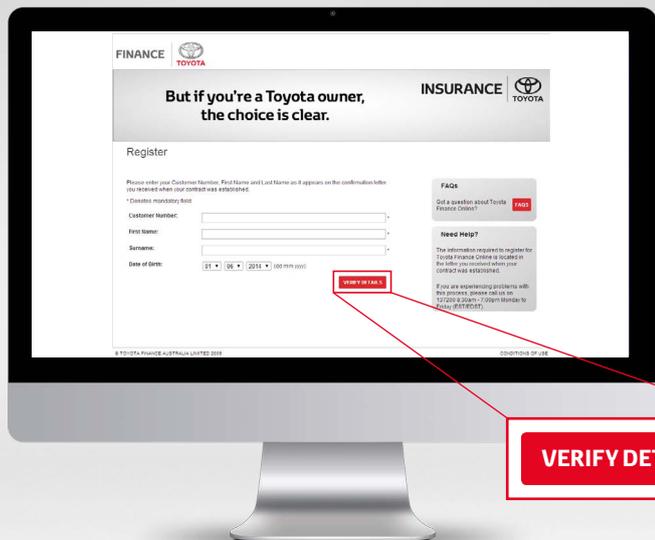
You will be directed to a pop up for the "Conditions of Use" for the Toyota Finance Online facility. Please take the time to read these conditions before proceeding.

### 4.

You will need to enter your

- Customer Number (remove the "00" at the start)
- First Name
- Last Name
- Date of Birth

and then click "Verify Details"

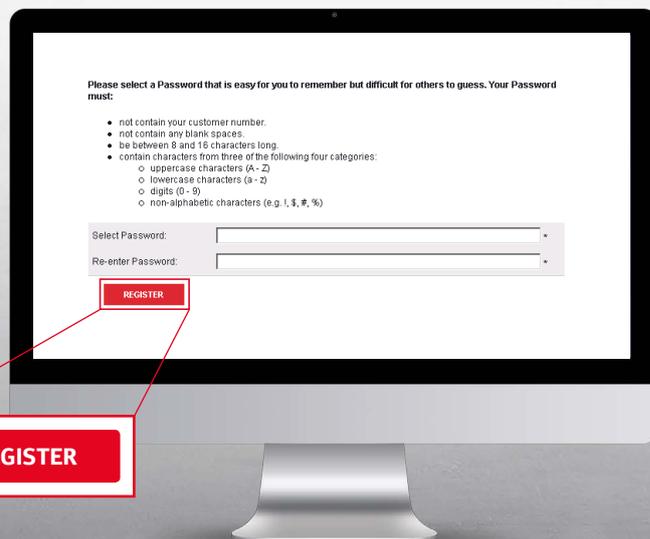


### 5.

Set up a password to view your account.

Once you have registered you can view all your current Loan Accounts online, download a copy of your Statement of Account, generate a Payout Quote, change your Direct Debit details, update your personal details and more.

Update your email address on the Personal Details page. You can log in to Toyota Finance Online using your Customer Number or Email address.



## ON YOUR MOBILE

### 1. Registering

Download the app from the App Store or Google Play. Click on the buttons below to begin:

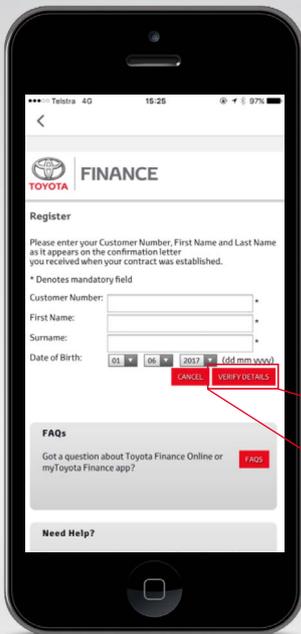
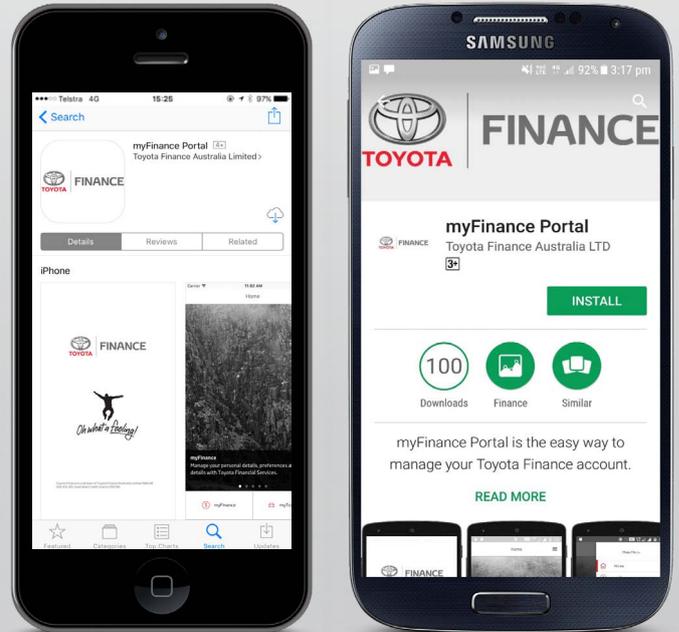


### 2.

Click on the app and you will be directed to the Home Page. Select **“myFinance”** from the menu.

### 3.

You will be taken to the user sign in page. Select **“Not Registered?”**



### 4.

You will be directed to a pop up for the **“Conditions of Use”** for the myFinance portal. Please take the time to read these conditions before proceeding.

### 5.

You will need to enter your

- **Customer Number**  
(remove the “00” at the start)
- **First Name**
- **Last Name**
- **Date of Birth**

and then click **“Verify Details”**

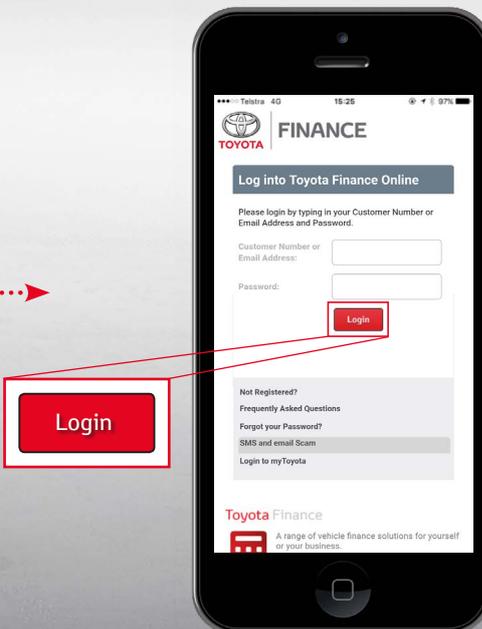
**VERIFY DETAILS**

### 6.

**Set up a password to view your account.**

Once you are registered, you are able to view your contracts, generate statements, request a payout quote and update your details.

Update your email address on the Personal Details page. You can log in to Toyota Finance Online using your Customer Number or Email address.



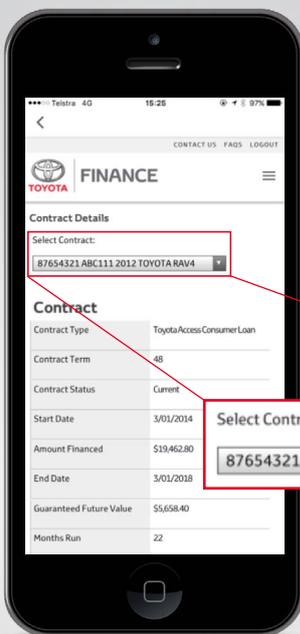
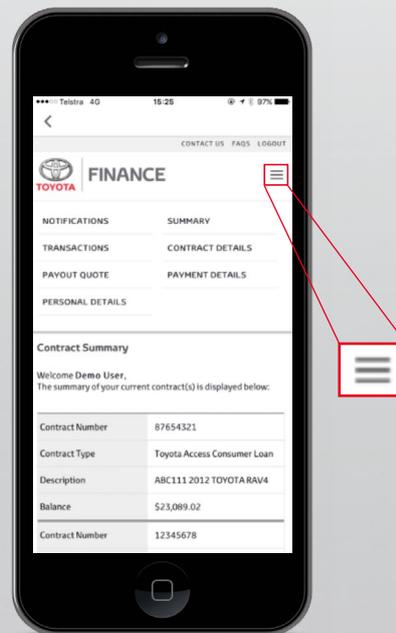
**Login**

## ON YOUR MOBILE

### Navigate

Use the hamburger icon on the top right to navigate the site.

Here you will be able to view the available options including contract details, transactions, payout quote, personal and payment details.



### View Contracts

View all your Current Loan Accounts online.

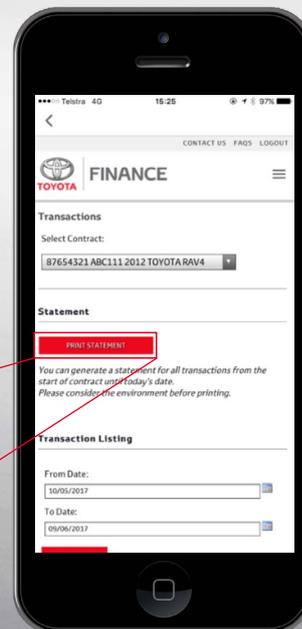
Here you will be able to view your contract term, your repayment information, and vehicle details. You can also view your annual interest and billing schedule from this screen.



### Generate a Statement

Looking for an easy way to get a Statement of Account?

Select the relevant contract from the drop-menu, press **“Print Statement”** and a new web page will launch with all the transactions on your loan account. You can then choose to forward this as a text message, email or save it to your iBooks or Notes.



## ON YOUR MOBILE

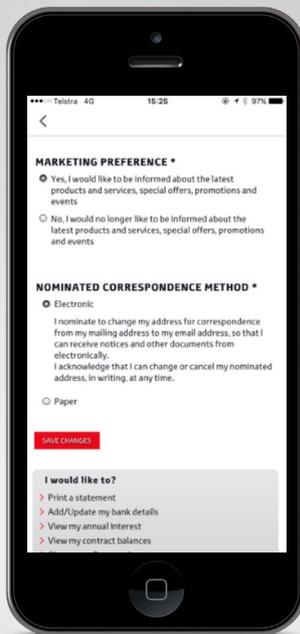
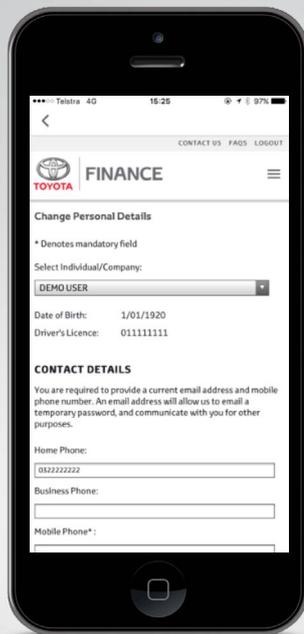
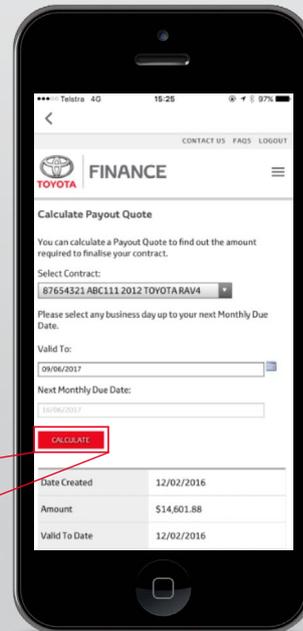
### Request a Payout Quote

Get a payout quote easily.

Select the relevant contract from the drop-menu and confirm the Valid To date. Press **“Calculate”** and your payout information will display. Click **“Print Payout Letter”** and a new web page will launch with your Payout Quote Letter. You can then choose to forward this as a text message, email or save it to your iBooks or Notes.



**CALCULATE**



### Update your Personal Details and Marketing Preferences

Update your contact information and select the way that we communicate with you.

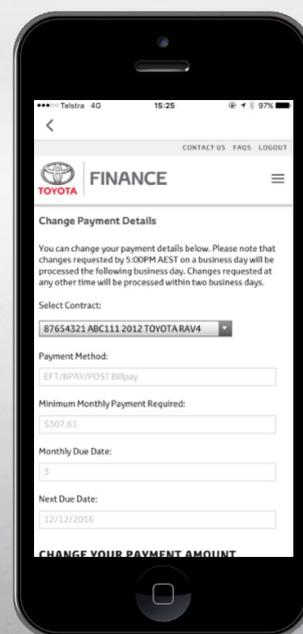
If you've updated your details recently but forgotten to tell us, you can update details such as telephone numbers, your address and email details here. These will help us keep in touch with you and identify you if you ever need to speak to us. Please also tell us your Marketing Preference and Nominated Correspondence Method. Changing to Electronic will save paper and mean you get your messages and communications faster.



### Update your Direct Debit

Here you can update your bank account details as well as change your payment method and amount.

Register a new Direct Debit account, or change between payment methods. You can also set up a One-Time Direct Debit on the Transactions Screen.



If you require any further assistance please contact the Toyota Finance Customer Solutions team on **137 200**